



# ENGLISH OAK

keeping your loved ones at the heart of the family

OAK VIEW CARE HOME  
SPECIALIST IN MEMORY LOSS,  
DEMENTIA & ALZHEIMER'S  
CARE FOR THE ELDERLY IN A  
LUXURY HOTEL STYLE  
ENVIRONMENT

OUR GUESTS LOVE THE HOMES WE'VE CREATED,  
AND YOU WILL TOO.



## TREATED AS AN INDIVIDUAL

It is fabulous to be part of a group, or family, but sometimes it is nice to be recognised as an individual that has very specific needs or interests, and we at Oak View pride ourselves on recognising these points very early on so that we can deliver the very best individual care which may be quite uncommon and unique but important nevertheless.....



With our management team, a service that employs independent quality auditor that visits and reports every two months, staff that are trained continuously to keep ahead with the very latest techniques, two full time decorating staff to constantly keep the home fresh and clean, lifting aids to cater for the vast majority of conditions, luxury furniture and fabrics to ensure a high standard of living, and most important of all is a care workforce that enjoy what they do and deliver care with love and sensitivity.

Overall, it is a place for all the family, and being a father of four myself, I understand how important this is.





## FIVE STAR HOTEL STANDARDS

The location is perfect, Oak View is on Beach Road, Hayling Island. It's a road which, as you've guessed, is not far from the beach. It's easy to reach from across the country. We're not in a remote location: service buses stop nearby and the shops are a short pleasant walk away. Oak View backs onto parkland and playing fields. Our decking area accessed from one of our lounges – is a great place to watch some sport, soak up the fresh air, or enjoy an alfresco meal.

### Oak View Five star hotel standards in a care home.

Why would you put your family member or friend somewhere you wouldn't stay yourself? It's the question I asked myself when I was creating Oak View. I had a second question. Why couldn't a care home be designed which met not just exacting care home standards, but five star hotel standards. I set about achieving it.

We've created not just one lounge but three, to provide choice and suit the moment. If you want a light, airy and vibrant environment with a large flat screen TV, we have the lounge for you. If you want a quiet, intimate and cosy study we have a lounge that suits you. We have even recently opened an in house General Store with styling set in the 1950's to enhance memories of that period, and sells cards, sweets and toiletries. If you and your guest wish to sit somewhere peaceful during their visit, there is a family room for just such an occasion.

The attention to detail is evident in your own room. Instead of keys, your keypad will open your door. If you don't see a standard of hotel you'd be happy to stay in yourself then we've failed. But no one has yet.



## WHAT OAK VIEW HAS TO OFFER

At Oak View Care Home in Hayling Island, there is a lot to be enjoyed and would like to offer you a chance to read some of this by noting down a list below:

- » There is friendship and companionship
- » entertainment, trips and outings to various venues
- » good food a number of times a day put on the table & cleared up after for you
- » your laundry is washed ironed and put away back in your wardrobe
- » well cared for gardens suitably designed for elderly to walk around safely
- » alfresco dining if you choose
- » bedrooms likened to a five star hotel by visitors
- » en-suite washrooms or bath/shower rooms
- » single room accommodation with doors into garden area, views over park & recreation ground
- » choice of three lounges offering television-reading area or an entertainer
- » round the clock drinks and snacks
- » if required you can be bathed or assisted to bath in either a shower, sit down bath or lay down bath
- » your hair can be cut and styled as often as you like
- » your dry cleaning arranged, chiropody - pedicures – manicures on request
- » parties arrange for you and your family
- » family may see you at any time they/you like
- » family can be fed free of charge when they visit
- » general Store open 5 days a week, and on request
- » family / Consultation Room
- » baby Changing facilities for younger visitors
- » in house entertainer
- » treatment room
- » choice of three dining areas
- » overnight family sleeping room

## PROFESSIONAL STAFF

Our staff are fully trained in all areas of care that is an essential part in keeping our quality high and current. There are many facets to the training which include Dementia & Alzheimer's, First Aid, Moving & Handling, Drugs Administration, Health & Safety, Fire Evacuation, Food Hygiene, Adult Safeguarding, Hazardous Chemicals, Challenging Behaviour, Infection Control, Risk Assessments, Care Planning & Pressure Care. These are carried out regularly and all the staff are encouraged to further their skills with NVQ training in Care.

It is of vital importance to develop my staff so that they are aware of the ever changing techniques of caring for elderly people, from those physically disabled to those with mental care needs.

[www.englishoakcarehomes.co.uk](http://www.englishoakcarehomes.co.uk)



## WHAT OTHERS SAY ABOUT US

*"I wanted to write to you on behalf of my sister and myself, to express our gratitude for all you have done for us. We have always found everyone so kind and the cheerful caring attitude exhibited by all has made a difficult situation much easier to bear. I have always been impressed with how you all talk to the residents and are not afraid to show them affection.."*

*Ian & I would like to thank you all once again for making our stay at oak View so pleasant & easy. We cannot praise you all highly enough for your care & attention. It has been a pleasure to meet such a lovely caring team of people.*

*With Love, Thanks & all good wishes for the future*

*"I am writing this to thank you for the past few years for looking after dad, I do really appreciate how difficult at times it must have been for you all. During my visits I was always impressed in the way in which you all cared for him and I could see that he was very fond of you all. Kindest Regards."*

*Rod & Gordon*

*"The Family of our dearest mum would like to say a big thank you for all your kindness and compassion you gave our lovely mum. It was a comfort to all the family knowing mum was well cared for."*

*From all the family of Alice*



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